Norma J. Torres
Assemblymember, 61st District

DISTRICT OFFICE:
822 N. Euclid Avenue, Suite A
Ontario, CA 91762
(909) 984-7741
Fax: (909) 984-6695

CAPITOL OFFICE:
State Capitol
P.O. Box 942849
Sacramento, CA 94249-0061
(916) 319-2061
Fax: (916) 319-2161

E-MAIL:
Assemblymember.Torres@assembly.ca.gov

WEB SITE:
www.assembly.ca.gov/torres

ASSEMBLY WEB SITE:
www.assembly.ca.gov

Rev. 1/09

State of California

toll free telephone numbers and websites

California State Assembly

Norma J. Torres
Assemblymember, 61st District

Dear Friend:

Too often, red tape and bureaucracy hinder us from getting the results we need from government. Knowing who to call for quick, accurate information is important and saves time and energy.

The state offers residents a variety of helpful services and information. I have prepared this guide of toll-free telephone numbers to assist you in locating the services you need, when you need them.

My top priority is to provide you with the best information possible. If I can assist you with any state government matter, please do not hesitate to call me at (909) 984-7741.

Truly yours,

NORMA J. TORRES
Assemblymember, 61st District

Telephone numbers and websites

For more assistance or information call (909) 984-7741

ATTORNEY GENERAL
Consumer inquiries or complaints
(800) 952-5225

Reports of Medi-Cal fraud or Elder Abuse
(800) 722-0432

www.ag.ca.gov

CALIFORNIA CONSERVATION CORPS
Recruitment line for 18-23 year olds
(800) 952-5627

www.ccc.ca.gov

CONSUMER AFFAIRS
Consumer Information Center, includes:
- *Automotive Repair*
- *Barbering & Cosmetology*
  (800) 952-5210

www.dca.ca.gov

CONTRACTORS STATE LICENSE BOARD
Status of a contractor's license and contractor complaints
(800) 321-2752

www.cslb.ca.gov

CRIME VICTIMS ASSISTANCE
Financial assistance for victims of crime
(800) 777-9229

www.boc.ca.gov

DEPARTMENT OF CORPORATIONS
Consumer inquiries or complaints about brokers and investment advisors
(866) 275-2677

www.corp.ca.gov

DEPARTMENT OF FISH AND GAME
Report violations of fishing and hunting
(888) 334-2258

www.dfg.ca.gov

DEPARTMENT OF MANAGED HEALTH CARE
HMO Health Center Complaints against a health maintenance organization
(888) HMO-2219
(888) 466-2219

www.dmhc.ca.gov

DEPARTMENT OF MOTOR VEHICLES
Appointments for driver license or vehicle registration renewal
(800) 777-0133
www.dmv.ca.gov

DEPARTMENT OF FAIR EMPLOYMENT AND HOUSING
Employment discrimination complaints
(800) 884-1684

Housing discrimination complaints
(800) 233-3212

www.dfeh.ca.gov

FRANCHISE TAX BOARD
Taxpayer information
(800) 852-5711

www.ftb.ca.gov

MEDICAL BOARD OF CALIFORNIA
Complaints against a doctor
(800) 633-2322

www.medbd.ca.gov

PARKS AND RECREATION
State campground reservations
(800) 444-7275

www.parks.ca.gov

PUBLIC UTILITIES COMMISSION
Utility rates and billing problems
(800) 649-7570

www.cpuc.ca.gov

STATE AUDITOR'S HOTLINE
Reports of improper governmental activities
(800) 952-5665

www.bsa.ca.gov

STATE BANKING
Consumer inquiries or complaints about banks
(800) 622-0620

www.dfi.ca.gov

VETERANS AFFAIRS
Veterans benefits or complaints about providers
(800) 952-5626

www.cdva.ca.gov

WORKERS' COMPENSATION
Information and assistance
(916) 263-2741 – toll call
(800) 736-7401

www.dir.ca.gov